

Summary

Turfwerks seeks a Pump Technician, in or around the Kansas City area, to maintain and repair all brands of irrigation systems, pumps and equipment including Rain Bird, Watertronics, Flowtronics, MCI and TSP. The desired candidate possesses excellent troubleshooting and diagnostic skills and delivers outstanding service to our customers.

Essential Functions

- Identify, diagnose and repair electric and rotating equipment and controls related to irrigation systems, pumps and pump stations
- Perform preventative maintenance and repairs as scheduled
- Purchase and inventory parts needed for repairs and maintenance
- Maintain safe working conditions and adhere to safety practices as outlined in the company's safety manual and OSHA regulations
- Maintain positive customer relations through professional interactions

Other Responsibilities

- Recommend upgraded or replacement equipment to customers as needed
- Perform recordkeeping duties related to job tracking and customer billing
- Attend required trainings and team meetings

Qualifications

- Broad knowledge of the field of irrigation, installation, maintenance and repairs
- Working knowledge of electrical systems; able to correctly identify voltage and phase types
- Controls knowledge; able to identify and work with all control components
- Knowledge of hydraulics, piping and plumbing, including fittings and valves
- Able to identify pump characteristics, performance capability, and interpret irrigation plans and schematics
- Excellent problem solving and critical thinking skills; able to balance multiple priorities and demands simultaneously
- Good interpersonal skills and the ability to communicate and negotiate with people at all levels
- Good organization and time management skills; able to prioritize workload in alignment with company goals
- Self-motivated; able to work responsibly and independently as a remote employee
- Basic computer skills including the ability to use Microsoft Outlook and operate industry-specific software
- Able to successfully pass a criminal background and motor vehicle records check; valid driver's license is required

Special Considerations

- This is a remote working situation where work is performed at the customer's location; Turfwerks does not have an office in the Kansas City area
- Fast paced work environment where customer service is the number one priority
- Most often, work is performed inside a pump house; sometimes in adverse weather conditions including extreme cold and heat
- Work is often performed in cramped or confined spaces that are wet and dirty with noise levels that fluctuate from being moderate to very loud
- In general, work occurs during regular business hours, Monday - Friday; however work outside normal hours, including overtime and weekend hours are required during peak seasons and to meet service deadlines
- Technicians must supply his/her own hand tools; specialty tools are supplied at Turfwerks' discretion

- Day travel to job sites in/around the Kansas City area is required daily; overnight travel may be required on occasion

Physical Factors

- The demand of this position often requires a high level of physical endurance. Work is medium to heavy requiring lifting 75 lbs. of force occasionally and 30 – 50 lbs. frequently to lift and move objects
- The ability to climb a ladder is required
- While performing the requirements of this job, employee is frequently required to walk, sit, stand, reach with hands and arms, bend, stoop, kneel, and crouch for extended periods
- Feeling, handling and grasping with the hands when performing repairs or maintenance of equipment by using hand tools, power tools and small parts is required

Pay and Benefits

- Starting pay range \$21 - \$25 per hour commensurate with skill and experience
- Benefit package includes: Medical, Dental, Vision, FSA, Life, 401(k), ESOP, Paid Time Off, Boot and Tool Allowance