

Why GSP? Why Now?

What is \$7 a day worth to you?

- Improved course playability
- Expert advice, answers to your questions, hardware protection and software upgrades for the single most important course management tool you have: your irrigation system
- Increased budget control and labor savings



Protect your investment in your Rain Bird central control and irrigated turf.

- Maintain desired playability with the most effective use of water and power
- Minimize system downtime
- Get expert advice on grounding requirements and electrical component protection
- Eliminate over irrigated turf by utilizing advanced software features like ET-based irrigation and Temporary Station Adjust
- Write more accurate and site specific programs using map-based programming
- Help manage turfgrass diseases more effectively

Maximize system life.

- Learn to easily maximize your water window efficiency
- Use your irrigation system more efficiently
- Ready access to periodic system maintenance schedules
- Increase the life of your system and maximize pump station efficiency with advanced hydraulic management features like Rain Bird Smart Pump™ and Flo-Manager®
- Get suggestions on the best methods to maintain your rotor performance



Water Window Efficiency
A better way to measure golf course irrigation system efficiency

RAIN BIRD



Control your budget.

- Fixed periodic expense, approximately \$236 per month or \$2,600 per year
- No cost to repair or replace covered central control components unless damaged by surge or lightning
- Significant discounts to repair or replace surge or lightning damaged components, or components not covered under GSP
- Next business day delivery of covered central control components at no charge

To get more information: Call your Rain Bird Distributor or call us at (866) GSP-XPRT
Check out our website: www.rainbird.com/gsp

Why GSP? Why Now? Because Performance Matters.



As a Rain Bird GSP member, you can take advantage of members' only benefits to help you maintain the health of your central control system, maximize your system's performance, and use water intelligently. Choose from a one, three, or five year plan with the option to include a Dell™ desktop irrigation computer equipped with Intel® technology and Rain Bird software installed, tested and ready to use. Annual and monthly payments are available for increased flexibility for your budget.

Global Service Plan Standard Features

- **Remotely Secured Database Back-Up Service.** Securely store your Rain Bird irrigation files with GSP and reduce or even eliminate the time needed to reprogram system settings and schedules should a loss of data occur. One call to GSP will have a copy of your irrigation files sent via next business day delivery service or uploaded via GSP's remote access software.
- **GSP Webinars.** Enhance your knowledge of central control features, learn tips, tricks, and programming short cuts, or take advantage of the Q&A session with Rain Bird Product Experts and GSP Engineers provided at the end of each webinar. All from your remote location!
- **Rain Bird Central Control Certified Start-Up.** At the time of the initial start-up of your Rain Bird irrigation system, an authorized Rain Bird service person will conduct an on-site, thorough inspection to certify that your central control system installation meets Rain Bird specifications.
- **GSP Quarterly Newsletter.** Packed with product reviews, troubleshooting tips, programming shortcuts, and informational updates, the GSP Quarterly newsletter is only available to Global Service Plan members.
- **Toll-Free Remote Technical Support. 8 a.m. to 5 p.m.** Local business hours, Monday – Friday, normal business days. Get answers, instruction, or assistance from a team of industry certified GSP Engineers to help you maximize your central control system's features and capabilities. Save time and solve irrigation problems while you're on the green with a toll-free call to Rain Bird's GSP Team. Bilingual support is also available!
- **24-Hour Emergency Paging Service.*** When an urgent service situation arises, you don't have to wait until standard business hours to get help from our GSP Team. We're available nights, weekends, and holidays to help you solve your emergency irrigation issues.
- **GoToAssist™ and Symantec™ pcAnywhere Remote System Diagnostics.** GSP Engineers can remotely access your central control computer when issues can't be resolved over the phone and get your irrigation system functioning properly.
- **Free Software Service Packs and Point Releases.** Keep your central control software current with the latest enhancements at no extra charge.
- **Customer Satisfaction Policy.**** Extend the life of your irrigation system without purchasing new equipment. The GSP warranty covers the Rain Bird irrigation computer, ICI, MIM™, MIM-X, The FREEDOM System™ repeater, MDI™, LDI, SDI and the Line Termination Box.
- **Next Business Day Hardware Replacement.** If any Rain Bird central control hardware component covered under the GSP warranty becomes inoperable, a loaner will be delivered to your course the next business day.
- **Board Exchange Program Discounts.** Replacing circuit boards is easy and affordable with our Board Exchange Program, and as a Global Service Plan customer, you will receive a discount on all Board Exchange Program orders.
- **Central Control Software Upgrade Discounts.** As a Global Service Plan customer, you will be eligible for special discount pricing if you choose to upgrade your system and increase your system's functionality.

* Note: The term emergency is used to define a situation where a user is experiencing an inoperable central control system.

** Note: Rain Bird's standard and extended warranty is to repair or replace the covered items that fail in normal use. It does not cover lightning, surge damage, theft or misuse. This commitment to repair or replace is our sole and total warranty. Rain Bird will not, under any circumstances, be liable for the incidental or consequential damages, no matter how they occur. You can, however, take advantage of the loaner program for replacement equipment while your equipment is being repaired.

Additional plans with similar feature sets are available. For more information, call your Rain Bird Distributor or call GSP at (866) GSP-XPRT.

Rain Bird Corporation
6991 E. Southpoint Road
Tucson, AZ 85756
Phone: (520) 741-6100
Fax: (520) 741-6522

Rain Bird Corporation
970 West Sierra Madre Avenue
Azusa, CA 91702
Phone: (626) 812-3400
Fax: (626) 812-3411

Rain Bird Corporation
GSP Services
6991 E. Southpoint Road
Tucson, AZ 85756
Phone: (866) GSP-XPRT (866-477-9778)
Fax: (866) 429-5708